

## **HUMAN AND OPERATIONAL PERFORMANCE**

The workforce is more diverse and complex than ever, we can no longer presume that a one-size-fits-all approach to safety provides the protection we seek. As professionals, we need to understand and use every tool that is available to ensure the safety message is clear and people are fully engaged. Over the last few years there has been chatter about various safety systems, join us in a discussion on the key elements of Human and Operational Performance (HOP) and how HOP can enhance your safety efforts.

**Presenter:** JOSEPH XAVIER, SUMMIT SUSTAINABILITY SOLUTIONS

With over 25 years of experience in regulatory compliance, manufacturing, and construction safety, Joe Xavier is the senior consultant at Summit Sustainability Solutions.

While attending college, Joe was recruited to work for Maryland OSHA as a compliance officer. With a passion for helping people interpret and implement safety standards, Joe was promoted to MOSH Training & Education where he spoke to employers and frontline employees at MOSH events, industry groups, and conferences.

His specialty is engaging people to integrate safety into their daily decision-making process. He enjoys coaching people to think and act like risk managers. At home near Baltimore, Maryland Joe and his wife Kim enjoy Boy Scouts with their twin 16-year-old boys and softball with their 13-year-old daughter.