Dear Owner/User:

In our continual efforts to improve upon the quality of our service, would you please take a moment to answer the following questions:

1. Was the information correct on the Certificate of Inspection? YES or NO

   Owner/users name and address
   Location of equipment
   Date of Inspection

   If NO, please explain........................................................................................................................................
   .................................................................................................................................................................

2. Did you receive all the certificates for all the vessels which were inspected? YES or NO

   If NO, please explain........................................................................................................................................
   .................................................................................................................................................................

3. What form of payment, other than check or money order, would you prefer?
   Credit Card
   Debit Card
   Electronic Fund Transfer

4. Is your company’s pertinent personnel familiar with Virginia Boiler and Pressure Vessels Rules and Regulations? YES or NO

   If NO, please provide mailing address .................................................................
   ..........................................................................................................................
   ..........................................................................................................................
   ..........................................................................................................................

5. Was your company satisfied with the service of the certificate inspector? YES or NO

   If NO, please explain........................................................................................................................................
   .................................................................................................................................................................

You may use the back of this sheet for further comments. Please indicate the question number you are elaborating on.

Please return this form to the above address.

Thank you for taking time out to complete this survey, and your interest in public safety.