

CULTURAL DRIFT

This session is designed with Human Performance Practices in mind. It discusses when we have events we end up wondering how we got there and what caused the event.

The presentation talks about how we are trained to perform jobs and tasks in a certain way, such as Standard Operating Guidelines, but over time we tend to drift away from that path and then we have the event/accident. This class also discusses how to combat the drift by utilizing Human Performance Tools designed to get us back to the standard line.

Presenter: WILLIAM PARRISH, SAFETY AND PERFORMANCE CONSULTANT,
DOMINION ENERGY